



Making a STAnd on: Animal Welfare Policy



Concerned by tourism's sometimes negative impact on people, places and the natural environment, we regularly review our activities to ensure our customers can travel responsibly and sustainably. This includes all activities that involve interaction with animals. While these remain popular with our customers, we strive to minimise any risk posed to either side.

By adopting the principles of ABTA's Animal Welfare Guidelines and undertaking our own robust in-house reviews, we want to reassure our customers that STA Travel (including BUNAC and IEP AU/NZ) does not knowingly include or promote activities that cause harm to animals.

When an issue is raised with a certain product, we work with our suppliers to encourage the necessary changes. If those issues remain unsolved, the product is removed from sale. We take animal welfare seriously – as do our customers – and we expect our suppliers to do the same.

As unwavering advocates of responsible tourism practices and high animal welfare standards, we will continue to work with animal welfare in tourism experts to reaffirm our commitment to protecting animals from exploitation, neglect and cruelty.

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